

QUALITY SYSTEM & IMPROVEMENT MANAGER

Location: 4535 boul. Hamel #240, Québec

OVERVIEW:

The incumbent of this position is responsible for overseeing the company's entire quality system and managing relations with various external auditors and departmental representatives. He or she is also responsible for coordinating various company activities to ensure compliance with the quality system.

SPECIFICALLY:

Oversee the quality system and continuous improvement process

- Document the organization's quality system and oversee the documentation of all continuous improvement processes
- Lead work groups to assist them in documenting their processes, procedures, instructions and forms
- Monitor the performance of the quality system
- Support process leaders in developing, standardizing and improving their processes
- Train and raise awareness with the organization's staff regarding quality and continuous improvement
- Analyze dysfunctions and recommend opportunities for improvement
- Follow the evolution of industry regulations and standards
- Act as the go-to expert during internal audits conducted by certification bodies or clients
- Organize and supervise internal audits
- Promote continuous improvement plans and best practices with colleagues and partners
- Facilitate the integration of documentation in the quality system
- Prepare the steps towards specific certifications and accreditations as well as ensure that

WE ARE LOOKING FOR A CANDIDATE WITH THE FOLLOWING PROFILE:

REQUIREMENTS:

- Bachelor's degree in Science, Engineering or in a technical field OR relevant and equivalent experience and training
- 5-10 years experience in implementing and managing a quality system
- Lean six sigma green or black belt required
- Rigour and an excellent methodical approach for establishing corrective and preventative action plans for both internal non-conformities and client claims
- Understanding of ISO 9001 and IATF 16949 norms
- Understanding of methods to monitor the changes in standards and regulations
- Understanding of problem-solving tools
- Ensure that the organization adheres to the QRQC approach
- Bilingual (French/English)

CONTACT

Please send your cover letter and resume to
Ms. Marie-Pier Fortier at: rh@leddartech.com

leddartech.com

Only selected candidates will be contacted for an interview.